

Keep me,
I'm Important



Wriggle Parents' Information Pack

wriggle

Technology for Learning

Your Wriggle Store Information

School: Goatstown Educate Together Secondary School



Key Dates and Important Information

Online Store Opens:
26th April

Online Store Closes:
7th June

Store Code: 27483965

Visit your Wriggle School Store
store.wriggle.ie to purchase your device

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To learn more about Wriggle Learning

Click Here 

What's included in your child's Wriggle Technology Bundle?

- Lenovo 300w Gen 3 (AMD 4/128GB €529)
- Heavy Duty Case €50
- Wriggle Services and Support for 3 years €120. See what's included [here](#)
- Device Management license included
- Educational apps (chosen by school) preloaded to your device
- FREE access to 100s of short training videos in safely using technology for learning for parents and students on Wriggle Connect. See what you have access to [here](#)
- Insurance offering available at time of purchase or alternatively at <https://wriggle.ie/parents/ordering/insurance-repairs/>

Please note: A late fee of €50 will be charged on ALL orders placed after the store closing date. To avoid this, please order before the closing date listed above. All device specifications and pricing correct as of November 2022. Interest rates subject to change.

What is Wriggle's Services & Support? Why do I need it?

The risk associated with unmanaged devices in school is that students can access any app with any age rating at any time. To prevent this, Wriggle's team of experts put your child's device through a rigorous 77 step process to ensure:

- School Specific device restrictions are applied to your device
- Your device is fully secured for educational use only
- Your device is safely managed by our team for 3 years
- All school apps are preloaded to your device
- New school apps and updates are pushed to your device as required
- Provisioning of all eBook accounts

...and lots more

Queries and issues always arise, which is why Wriggle's team offer parents a full support service for 3 years including:

- Full phone and email support
- Technical support & advice from our team
- School and 3rd party app support to ensure optimal performance
- Device reconfiguration to school specifications
- Device Management app support
- Device repairs and updates
- Device management licence & platform maintenance
- Warranty and logistics repairs & support
- Device unlocking should it become disabled

...and much more

As part of your Wriggle Service and Support, you and your child will be provided with access to 100s of tutorials on:

- Device Safety and security
- Parental restrictions and internet filtering
- Tutorials on all your school learning apps

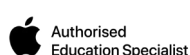
...and so much more

Learn more about all the training support available to you on the next page!

For a full list of the all the services & supports provided to you by Wriggle Learning!

Click Here

Last year, our team answered & supported **35,000** parent phone calls & **50,000** emails!



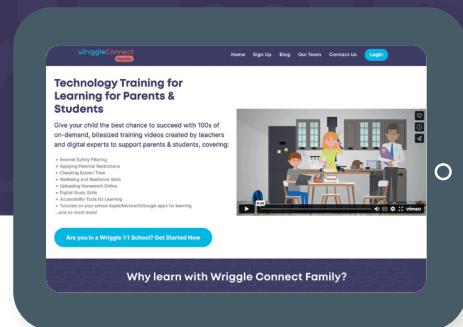
Full on-demand access

to 100s of 2 minute tutorials online on safely using Technology for Learning for you and your child

Wriggle
Connect
family

...included In Your Wriggle School Technology Bundle!

We understand that to use technology effectively, your child needs support and you need to know how to help them when they need it. That is why our team of teachers and digital safety experts have created a library of over 1000 tutorials. You will have **FREE** access to all these tutorials on our online training platform, **Wriggle Connect Family**.



What Tutorials Do We Have Access To?

- Device setup and security
- Internet Safety Filtering
- Applying Parental Restrictions
- Checking Screentime
- Wellbeing & Resilience Skills
- Uploading Homework Online
- Digital Study Skills
- eBook activation guides
- Accessibility tools for learning
- Tutorials on all your school learning apps

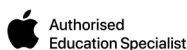
+ So Much More!



All of these tutorials are available on demand, **FREE** of charge to your whole family on the **Wriggle Connect Family+** platform.

To learn more about
WriggleConnect
family

Click Here



family.wriggleconnect.ie



info@wriggleconnect.ie

Affordable payment options and insurance cover designed for schools and families



Get your child's Wriggle School Technology Bundle for a low, affordable monthly cost

Developed in partnership with humm by flexfi, Wriggle's Parents Financing plan has been created to help parents better manage back to school costs, while ensuring their children can access the best blend of technology and learning materials for the school year.



To learn more about our parents payment plan

[Click Here](#)

*Minimum order price of €400 required to avail of humm

From
€7.99
per month

Get discounted device insurance to protect your child's device!

Accidents Happen!

So it is strongly recommended that you insure your child's device.



Our insurance policy is designed specifically for devices in schools. This exclusive offer for Wriggle customers has a lower excess fee and covers:

- Accidental and liquid damage
- Theft
- Unlimited Repairs

...and lots more



It is highly recommended to insure your child's device. To learn more about Wriggle's unique insurance offer for you and your child.

[Click Here](#)

A guide to purchasing physical books and installing eBooks

When it comes to purchasing books, it is not an option whether to buy books or not. It is compulsory to buy either the eBook option or the physical book option with the eBook code. The purchase of books is not an additional optional extra.

As a one to one device school, all students must have an eBook version (whether purchased through Wriggle or via the eBook code if they buy a physical book), learners are expected to arrive to school with their device fully charged and ready to learn with their eBook access prepared/downloaded, teachers will expect that access to eBooks is available and ready when it comes to each and every device. Students cannot turn up to school without a device and solely rely on the physical book. This is non-negotiable.

The option to purchase the physical book with an eBook code is being offered for those students who wish, or prefer, to use a physical book at home for study or homework. It is also being offered to accommodate any learners who may have additional needs and would prefer in certain circumstances to have a physical book.

It is important for our digital strategy that all learners attend school with their device fully charged and ready to learn. Purchasing the physical book does not exclude any learner from this important school process.

Your Guide to eBooks!

As part of Wriggle's Services and Support for parents and students, our expert team will:

- Create all the eBook publisher accounts for the eBooks you have purchased.
- Provide detailed video guides on downloading eBooks to your child's device.

Wriggle's team will create a set of consistent credentials for your child so that they will have the same username and password for all their eBooks. These can be found on your child's information sheet that will come with their device.



Purchase all your physical books on your school's Bookhaven store

Click Here



bit.ly/bookhavengoatstown



To learn more about purchasing physical books and installing eBooks

Click Here

How To Order Your Wriggle School Technology Bundle



To make it easy to get your child set up with everything they need for the new school year, the Wriggle team created an online store especially for your school where you can order your child's device, accessories, insurance, training and support all in one place.



To learn more about the simple steps to order your child's School Technology Bundle

Click Here



How do I access my school's Wriggle online store?

Before your school's Wriggle online store opens in April, your school will send you out a code that is unique to your school. Student devices will be shipped directly to the school. The school will be in touch in due course to arrange collection of the device

Simply visit <https://store.wriggle.ie> and enter this code to allow you to access and purchase from the store.



Got a question about your Wriggle device?



[wriggle.ie/support](https://www.wriggle.ie/support)



info@wrigglelearning.ie



01 5009060



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Technology for Learning